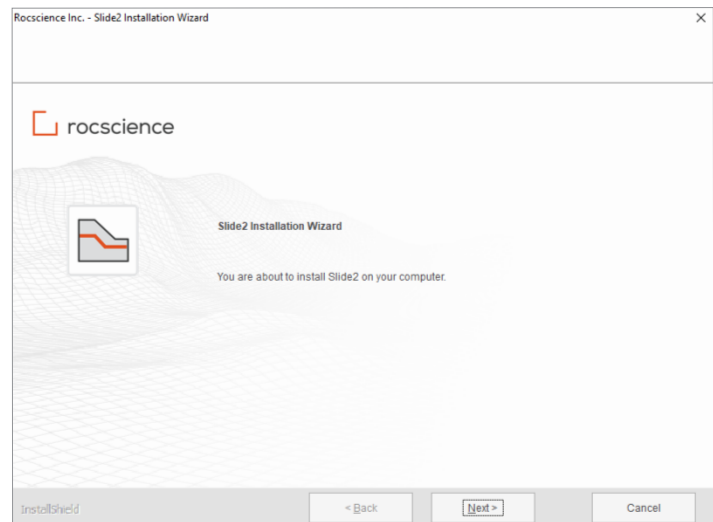


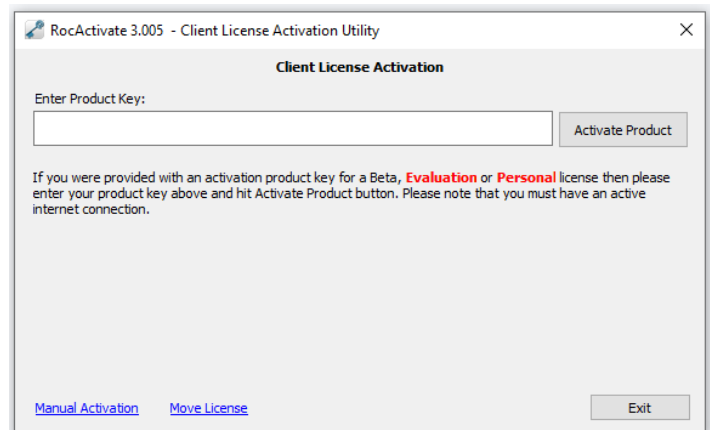
## PRODUCT ACTIVATION INSTRUCTIONS

**Trial License Installation****1 Install the software**

- a. Click the link in the email to download the software
- b. Open the downloaded file
- c. Follow the Installation Wizard to finish the software installation
- d. Restart your computer (strongly recommended)

**2 Activate the license with your Product Key:**

- a. From the start menu, find and run "Rocscience Software Activation" utility
- b. Enter the Temporary Product Key provided in the email
- c. Click on Activate Product



PRODUCT ACTIVATION TROUBLESHOOTING

## Manual Activation

If you encountered an error during activation or if you don't have an active internet connection on the computer running the software, you will need to activate the software manually.

1

### Save your C2V file:

- a. Open the Rocscience Software Activation utility.
- b. Enter your Product Key and click on Manual Activation
- c. Click Save C2V

Fill in the [Get Support Form](#) on the Rocscience website

- d. Select Installation and Licensing > I need to do a manual activation
- e. Attach the C2V file and Submit.

Once your activation is processed, Rocscience will email you back a V2C file to apply on your machine.

2

### Load the V2C file:

- a. Save the V2C file on your computer
- b. Open the Rocscience Software Activation utility
- c. Click on the Manual Activation link
- d. Click Load V2C
- e. Select the V2C file and open it

