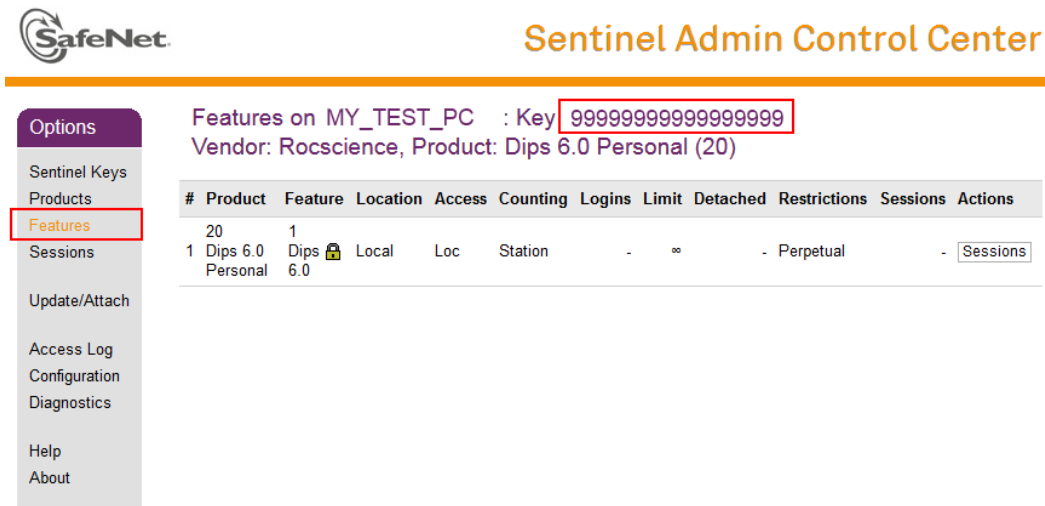


# License Cancellation Instructions

## Part 1. Locating Key ID

If you were asked by Rocscience to locate correct Key ID on the machine you are trying to cancel the license follow these steps, otherwise you should have received V2C file and only need to do Part 2.

1. Navigate to <http://localhost:1947/> in your browser. This should open Sentinel Admin Control Center
2. Click on **Products** on the left panel.
3. Locate the product you are planning to cancel and click on Features button beside it.
4. Note the header above the table that reads Features on #####: Key XXXXXXX. Where ##### is the name of your computer and XXXXXXX is the numeric Key ID you need to write down and send to Rocscience. See screenshot below for example:



The screenshot shows the Sentinel Admin Control Center interface. The SafeNet logo is in the top left, and the title "Sentinel Admin Control Center" is in the top right. On the left, there is a navigation menu with "Options" at the top, followed by "Sentinel Keys", "Products", "Features" (highlighted with a red box), "Sessions", "Update/Attach", "Access Log", "Configuration", "Diagnostics", "Help", and "About". The main content area displays "Features on MY\_TEST\_PC : Key 9999999999999999" (the key ID is highlighted with a red box) and "Vendor: Rocscience, Product: Dips 6.0 Personal (20)". Below this is a table with the following data:

#	Product	Feature	Location	Access	Counting	Logins	Limit	Detached	Restrictions	Sessions	Actions
20		1									
1	Dips 6.0 Personal	Dips 6.0	Local	Loc	Station	-	∞	-	Perpetual	-	Sessions

## Part 2. Applying Cancellation License

1. Navigate to <http://localhost:1947/> in your browser. This should open Sentinel Admin Control Center
2. Click on **Update/Attach** on the left panel
3. Click on Browse button to load V2C cancellation license file you received from Rocscience and then click on Apply File
4. If license update was successful, you should see a message confirming so with a **Download Confirmation File** button below it.
5. Make sure to click on **Download Confirmation** to save C2V file and send it back to Rocscience for confirming license cancellation on your computer
6. If there was an error during license update, you would see "Attach/Update Failed" message. Send us error details with a screenshot if possible for troubleshooting.

## Options

Sentinel Keys

Products

Features

Sessions

Update/Attach

Access Log

Configuration

Diagnostics

Help

About

## Attach/Update

---

**Your update was applied successfully.**

---

License Key with ID [936610252188559632](#) was updated.

Click ID number link to display the Features list for this License Key.

---

[Download Confirmation File](#)

---